

TERMS AND CONDITIONS

CHECK-IN: 8.00 am – 10.30am. CHECK-OUT: 8 am – midday.

1. Whilst every care and attention is given to all animals in our charge we do not accept responsibility for any loss, accident or illness that may occur during the stay.
2. Annual vaccinations are essential within eleven months prior to arrival for both dogs and cats.
3. Should we decide, at our discretion, that veterinary advice or treatment is required we will obtain such treatment and the owners shall be responsible for all charges, payable upon collection of pets.
4. All boarding and associated fees are payable prior to collection of animals.
5. During peak times, once confirmed, we regret we must charge for all days booked irrespective of late drop-off or early collection. Deposits are nonrefundable.
6. Pets collected after midday may incur another days boarding fee.
7. Woodcote Farms operate a communal interactive play environment and the client must accept the positive benefit and potential risks involved.
8. Should your dog be anxious or unsettled, we reserve the right to accommodate your dog with another compatible dog.
9. Woodcote Farms does not accept EFTPOS or credit cards.
10. Public Holidays incur an additional daily charge: Dogs \$10, Cats \$3.