



Woodcote Farms

Boarding Kennels & Cattery

Terms and Conditions

Check in: 8.00am- 10.30am

Check out: 8.00am- Midday

- Whilst every care and attention is given to all animals in our charge we do not accept responsibility for any loss, accident or illness that may occur during the stay.
- Annual vaccinations (Dogs and Cats) are essential within 11 months prior to arrival.
- Should we decide, at our discretion, that veterinary advice or treatment is required we will obtain such treatment and the owners shall be responsible for all charges, payable upon collection of pets.
- All boarding and associated fees are payable prior to collection of animals.
- In the Christmas period from 15 December- 15 January a minimum reservation period of 7 nights applies.
- For Reservations during Easter (from Easter Thursday to the following Wednesday) and the Christmas holiday period (see above), once confirmed by the payment of deposit, we regret we must charge for all days booked, irrespective of late drop-off or early collection. Deposits are non-refundable.
- Pets collected after midday may incur another days boarding fee.
- Woodcote Farms operates a communal interactive play environment and the client must accept the positive benefit and potential risks involved.
- Should your dog be anxious or unsettled, we reserve the right to accommodate your dog with another compatible dog.
- To ensure boarded dogs leave clean and tidy, we will bath your dog and charge a discounted rate of \$20 to your account.
- Public Holidays incur an additional daily charge: Dogs- \$10, Cats- \$3.
- Woodcote Farms does not accept Eftpos, Cheques or Credit Cards.